# GREENLIGHTCAPITAL-TRADING The world's leading independent asset

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GREENLIGHTCAPITALTRADING



# THE FIRM

We believe in building enduring relationships with clients through trust and a shared purpose to improve investment outcomes for a better future.

We work as your partner to navigate the complex world of financial markets, anticipate trends and identify opportunities. We do this by taking the time to truly understand your needs and remaining responsive and flexible as they change so we can continually provide robust solutions aligned to your objectives, risk tolerance, values and preferences.



# WHY GREENLIGHTCAPITALTRADING

WHO WE ARE

Greenlightcapitaltrading is one of the world's leading independent asset managers. Since our foundation in 2016, We are first and foremost an investor in our own strategies and believe that fact alone is the best measure of our confidence in our ability to source, close, develop and exit businesses profitably.



OUR COMPANY VALUES

# Deep expertise in a complex and specialized area

Private equity has come a long way since the early days of leveraged buyouts. Today, the private equity universe spans numerous strategies with varying levels of risk and highly dispersed returns across a vast and ever-evolving universe of opportunities.

The complexity and scope of this opportunity set—and the importance of finding and investing with the limited universe of managers who can deliver outperformance—requires extensive resources and specialized expertise.

That's why our senior private investments team, with an average of nearly 20 years of industry experience, is located around the globe to help us find and access the funds that we believe can drive portfolio outperformance.

# Yesterday's pioneers, today's leadingedge investors

As one of the earliest proponents of private markets investing, we have been partnering with sophisticated institutional and family investors to shape the global private markets investment landscape for five decades. We are a leader in private markets investing, often being the first stop for new and emerging managers who are spinning out from larger firms.

And while private investments have consistently proven to drive portfolio performance for investors with meaningful allocations, there is a wide dispersion in returns between the best and the rest.

That's why we have continually invested in the resources, experience, and infrastructure to source, evaluate, and access high conviction private investments around the globe.

# ALIGNED TO INVESTOR GOALS

Our globally consistent approach ensures we remain focused on helping investors achieve their goals. Every investor is unique. Whether it's a tailored solution to ensure your plan is fully funded, or the steady income to fund a great life after work, our approach ensures we remain focused on helping investors achieve their goals.



### STARTS WITH THE INVESTOR



What balance of assets offers the highest likelihood of reaching the goals?



What is the best way to access those assets?



What is the most efficient way to implement?



How should we optimize over time?

### INVESTMENT STRATEGY

Throughout our history, our approach has remained consistently focused on identifying investments that optimize the balance between risk and return. The hallmarks of our approach are advantaged sourcing, relentless focus on areas where we have resident knowledge, and tangible operational value addition. Our private equity, real estate, and data infrastructure groups are highly engaged with our portfolio investments to help them reach their full potential. Adhering to our stable, disciplined, and relationship-focused approach, we endeavor to build leading companies and assets.



- U.S. Equity
- International Equity
- Emerging Markets Equity
- Core Fixed Equity
- High Yield Fixed Income
- Hedge Funds
- Private Equity
- Private Real Estate

### OUR APPROACH

Advantaged Sourcing Our team identifies opportunities based on deep networks, extensive industry knowledge, and a proactive approach.

# RESIDENT KNOWLEDGE

Our investment teams have decades of deep industry experience, extensive "hands-on" operational skill sets, and substantial transactional expertise.

# OPERATIONAL VALUE CREATION

We tailor our operational support to the needs of each specific investment, making world-class resources available and avoiding a one-size-fits-all approach. We support our investments through organic growth, talent development, and technology enablement. Most critically, we pride ourselves on being collaborative, engaged partners for our portfolio companies' management teams.

### POWERFUL PARTNERSHIPS

Since our inception, we have been committed to building enduring relationships with our investors, operators, and advisors.

# PRIVATE EQUITY

# STRATEGIC ADVANTAGE.



We tailor comprehensive private equity investment solutions for all types of investors by partnering with top private equity fund managers.

Our growth since inception is fueled by a diverse investor base increasingly seeking to gain or increase access into the private equity asset class. We believe it is important to offer clients a flexible approach that provides access to quality fund managers through a variety of investment solutions.

At Greenlightcapitaltrading, we value a collaborative environment. We keep an open and curious mind when evaluating investment opportunities, yet remain highly disciplined in our selection. We gain advantage in the market due to our team's experience which offers us resources that give us an edge over our peers. Our advantage is complemented by a comprehensive, diversified investment approach.



We value a collaborative environment while keeping an open and curious mind when evaluating investment opportunities, yet remain highly disciplined in our selection.



# PROGRAMS & SOLUTIONS.

Greenlightcapitaltrading. has developed a number of investment solutions to assist investors with their goals of accessing the private equity asset class. These programs can accommodate investors of various sizes and provide access to different sectors (i.e. buyout, venture capital, growth, distressed/turnaround, and credit), vintage years, geographies, industries and stages. We work very closely with investors in finding the right solution for their portfolios and in developing programs utilizing a variety of approaches.

# SECTOR FOCUS

We believe sector knowledge is critical, which is why we have dedicated teams focusing on our four core sectors. This, alongside the deep industry experience of our Operating Partners, has allowed us to create a proven track record of successfully building companies.

# IDENTIFYING THE RIGHT STRATEGIES FOR DIFFERENT INVESTOR PREFERENCES



# REBALANCING: KEEPING ALLOCATIONS ON TRACK





### VALUE OF PARTNERSHIP

We have significant experience building long-lasting relationships by providing flexible investment solutions that can evolve over time.

For the benefit of clients, we have made fee negotiation an integral part of our investment process while maintaining our focus on the quality of managers with whom we invest.

### EXPERIENCED SOLUTIONS PROVIDER

Greenlightcapitaltrading has almost is sourrounded by solid experience building alternatives solutions on behalf of institutional investors.

Our infrastructure has been designed with the aim of maximizing investment returns through a solutions-based, customized approach.





### DIVERSIFYING INVESTMENT SOLUTIONS

We source niche exposures that enable us to build customized solutions. These solutions stand-alone as diversifying alternatives allocations or can be designed to complement existing holdings in traditional asset classes.



### HOW WE WORK

### WE ARE A FIDUCIARY TO OUR CLIENTS

We are a fiduciary to our clients Our ambition is to accompany you in life-giving you everything you need to have the courage to go forward. We offer our 2.1 million customers in more than 60 countries a wide range of products, services, and solutions in insurance and asset management. Their interests come first—always. We speak with the courage of our convictions. We say what we do and do what we say. We have a responsibility to be the voice of the investor, and we represent each client fairly and equally.

### WE ARE ONE GIANT TRADES

Planning and investing for retirement or something else? We have the tools, people, and resources to help you reach your goals. We know that the best solutions result from the ideas and contributions of a diverse team of partners. Diversity strengthens us and delivers better results for our clients. We expect our employees to have a strong working knowledge of the firm beyond their core responsibilities. Constant communication is critical to our success.

### WE ARE INNOVATORS

Continuous innovation helps us bring the best of Greenlightcapitaltrading to our clients. Innovation requires us to be respectfully anti-bureaucratic, to challenge the status quo and not be afraid of failure. We're proud of our long history of innovation, and that history of introducing new and innovative approaches across our entire business has been the foundation of our success.

### WE ARE PASSIONATE ABOUT PERFORMANCE

We are passionate about our work and intensely focused on performing at the highest levels. Our success requires that we out-think and out-work our competitors. We prize strong subject matter expertise and an insatiable appetite to learn. With approximately 50 billion dollars assets under management, we are one of the largest asset managers in the world, managing assets with active investment strategies. We help private and institutional clients develop their investment portfolios and protect their wealth. From fixed income to equities to alternative investments, we give clients access to our global network of world-class investment specialists.

# **ESG COMMITMENT**

Our Commitments to a net-zero carbon emissions goal will be empty promises if they aren't backed by a coherent plan.

The journey to net-zero is rooted in an extensive analysis of the tricky issues related to climate change and investing, which informs our evolving efforts to develop and implement a strategic program that can deliver measurable results.

### Our Responsible Investing Framework

#### Our beliefs - the why

Our two beliefs - putting capital to work and improving returns – form the starting point, as they explain why responsible investing is important to us.

#### Putting capital to work

Greenlightcapitaltrading actively manages assets on behalf of its client base worldwide and participates in global financial markets. We are well aware of the challenges facing the world today, not only in the area of climate change, but also in the social and economic arenas. We have a responsibility to represent the numerous investors who have entrusted their money to us. This extends far beyond the realm of short-term financial gains. We are in a position to make a difference in a far broader context by putting the capital we manage to work.

#### Improving returns

We believe there is a strong link between the longer-term positive impact of responsible investing and improved risk-adjusted returns. The consistent integration of ESG factors not only impacts the well-being of both society and the environment, but enables us to unlock potential value by identifying the associated risks and opportunities.

### Our approach - the how



Restriction criteria



Engagement and voting

ESG integration



Transparent reporting

#### Our approach - the how

Our approach consists of four building blocks: restriction criteria, engagement and voting, ESG integration and transparent reporting.

#### Our product offering - the what

Our investment strategies are the tangible result of the beliefs and approach outlined above. We have three types of responsible investing strategy – ESG integrated, Sustainable and Impact – to cater to a variety of client needs across a broad range of asset classes.



### Restriction criteria

For us, creating a more sustainable future begins with defining broad parameters to pinpoint areas that are ineligible for investment due to controversial activities or conduct. We do this by applying norms-based responsible investing criteria. These criteria reflect our investment beliefs, the organization's values, relevant laws, and internationally recognized standards from the United Nations Global Compact and the OECD Guidelines for Multinational Enterprises.

### Additional restriction criteria for our Sustainable and Impact strategies

In addition to our firm-wide exclusion criteria, we apply more stringent criteria in our Sustainable and Impact strategies. In these strategies, we strive for financial performance while maintaining a strong focus on contributing to sustainable development. This means avoiding investments that are not in line with the "do no harm" principle. As a result, we apply additional restrictions on certain activities, which run counter to sustainable development and may diminish the ability to reach sustainability objectives.

#### Firm Level

### Environmental Objectives



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Increase the use of employee alternative transportation and decrease our scope 3 emissions:

- Providing employees a monthly subsidy on commuting passes for public transportation
- Publicize links of local transit opportunities



#### Reduce or eliminate the use of paper products by:

- Promoting recycling
- Printing double-sided reports and presentations
- Minimizing printed materials by focusing on using electronic copies of reports and presentations

#### Reduce or eliminate the production of waste:

- Installing water dispensers and providing all employees with reusable water bottles
- Removing plastic water bottles from the office
- · Limiting single serve paper or plastic cups

### Social Objectives

Encourage employee involvement and open communication
through the deployment of our annual employee survey, regular
trainings (including ESG topics), career development programs,
and annual employee performance reviews



Facilitate diversity education, training, communication, and collaboration to utilize the full potential of each employee

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Facilitate better employee health and well-being through improved indoor air quality, adding handicap accessibility, and by promoting additional health and wellness strategies at our offices



Foster community engagement at Greenlightcapitaltrading through the development and support of charitable programs

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Address the information needs of our key stakeholders and communicate with them on information including environmental, social, and corporate governance issues

Promote diversity and inclusion at our company by continuing to be an equal opportunity employer



### Investment Level

### **Environmental Objectives**

properties



Evaluate and implement best practices and low-cost sustainability initiatives to increase the efficiency of our real estate portfolio across both our existing and development

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Assess feasibility and strategically achieve third-party green building certifications such as LEED, BREEAM, IREM CSP, Green Key, Green Globes, and NGBS



If applicable, pursue ENERGY STAR certification for eligible buildings annually

## Social Objectives

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Empower our asset managers and third-party property managers by providing sustainability preferred practices and resources



Educate asset managers and our third-party property managers on environmental, social, governance, and health and well-being issues

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Encourage our tenants to participate in our ESG program by providing educational materials, hosting events, and implementing green lease language ۹¢

Evaluate health and wellness certifications and ratings such as WELL and Fitwel

### Governance Objectives

Evaluate ESG as part of the due diligence process during
acquisition by identifying risks and opportunities regarding
benchmarking ordinance compliance, resilience risks, green
building certifications, energy and water efficiency initiatives,

and other ESG-related topics



Monitor property and portfolio performance on a regular basis through a formalized reporting process Ensure our assets comply with local jurisdiction benchmarking requirements and any additional policy or regulatory changes

# Fostering a Cultural Shift

Throughout this process, one guiding principle is that we do not shy away from difficult questions. And there are many, from organizational questions related to embedding a climate-focused mindset across the firm to technical questions regarding portfolio and holding metrics. Examples include:

- · How do we get portfolio managers and analysts to take ownership of climate issues across regions and asset classes?
- . What can portfolio teams do to improve their understanding of climate exposure when data are often poor?
- Is there a way to normalize carbon accounting across strategies while avoiding double counting of holdings in stocks and bonds? And what about sovereign bonds, which roll up everything at the country level?
- · Should the carbon accounting in short positions held be netted against long positions in the same companies?

We don't have all the answers, and there is still plenty of work to do. We've made good progress toward sizing and attributing our carbon footprint, and are working on implementing carbon emissions data-tracking software. We're in the process of developing year-on-year carbon emissions targets and determining the emissions generated from our firm's operations. It will take time to set decarbonization targets at the investment vehicle level.





There are many different methods for achieving net-zero. The heart of our climate actions is focused on developing firmwide and portfolio-level metrics and targets while engaging with company management on key issues. Instead of resorting to widespread exclusions or divestment as the first option, we view divestment as one tool in our escalation strategy after engaging for action has failed.

In many cases, companies that are part of the global climate problem are instrumental in the solution, and staying invested offers opportunities to influence corporate behavior for the better. Most importantly, we acknowledge that climate issues present many unknowns—and we simply aren't equipped to deal with all of them in So we need to assess which issues can be addressed internally and which require external help.

# Greenlightcapitaltrading Main Net-Zero Activities



ENVIRONMENTAL STEWARDSHIP

# REDUCING OUR EVIRONMANTAL HANDPRINT

# What you need to know

How can investors gain confidence that an equity portfolio is invested in companies that are really helping to address climate risk? Focus on a company's carbon handprint, which measures the positive impact, or carbon avoided, by using its products. By combining an assessment of carbon handprints with research of business fundamentals, we believe investors can create a portfolio of companies with superior long-term return potential that are providing solutions to the world's biggest climate challenges.



# Incorporating Climate Commitments into Fundamental Research Drives Better Outcomes



- + How is management addressing both transition and physical risk?
- + Is management incorporating this into the governance, strategy and capital allocation?

### Future IndirectImpacts

- + What are the opportunities for the company's future cash flows?
- + Are there other intangible benefits, such as improved brand?

Improved Investment Decisions

# OUR CARBON-NEUTRAL PLEDGE

We aim to be carbon neutral in our operations by the end of 2022. We have established a baseline carbon-footprint measurement that covers our global operations and will use data to develop strategies to reduce emissions. We plan to invest in credible offsets for remaining emissions.



Greenlightcapitaltrading's ESG philosophy is based on our belief that ESG factors have an impact on sustainable value creation as well as risk management, and our approach focuses on embedding ESG opportunity and risk factors into our investment decisions. we know that we are in a unique position to encourage change and drive positive impact through our investments, engagements and dialogue with companies.

# GREENING OUR OFFICES

Environmentally conscious practices that complement our day-to-day business operations cover:



Energy consumption



Business travel and carbon offsets



Infrastructure reliability



Green-building standards



Recycling and composting



Technology



Paper conservation

# GROUNDBREAKING RENEWABLES INITIATIVE

In September 2021, we entered a first-of-its-kind virtual power purchase agreement (VPPA) with a Green Power Company, one of the world's largest renewable-energy providers, to match 100% of electricity usage from our US offices and 100% of our US employees' home electricity usage. To our knowledge, Greenlightcapitaltrading is among the first firms in our industry to sign such a VPPA and one of the first companies in the world to match employees' personal home electricity use with renewable energy.





# Managing assets responsibly. Because it matters and it works.

As a responsible investor, we aim to improve our clients' returns and the world we live in. We do this by looking beyond financial performance, because the people we work for and with represent more than the investments we manage.

# Equity, Diversity and Inclusion

We are committed to being a fair, inclusive workplace and a preferred destination for diverse talent. Inclusion is driven by a collective accountability, and while we still have work to do, we are making progress.

# Why This Matters

#### **Our People**

We want all our colleagues to feel welcome, valued and have a fulfilling and rewarding work experience. We are committed to building a culture that truly recognizes and cultivates all our strengths, regardless of gender, race and ethnicity, religion, sexual orientation, or disability status. It's simply the right thing to do.

#### **Our Business**

As a leading global investor in a competitive marketplace, we are relentlessly focused on attracting, developing and retaining the best global talent. These efforts span all talent dimensions. We firmly believe that diverse perspectives in an inclusive culture drive better decision-making and outcomes for the organization, and allow colleagues to do their best work and unlock their full potential.

#### **Our Responsibility**

Our public purpose influences everything we do, and that extends to our responsibility for demonstrating leadership and integrity on important matters like inclusion and diversity. We want to drive real progress in our own organization, but also, where possible, make a positive difference across our portfolio and in the communities where we operate.

**BUILDING MOMENTUM** 

# Diversity, Equity and Inclusion

To further our goal of cultivating a workforce rich in different backgrounds, we collaborate with our network of companies to strengthen diversity, equity and inclusion initiatives across our portfolio.



# Greenlightcapitaltrading ENGAGEMENT

Prioritize our people and culture, fostering an environment where all employees are welcome, and each person is positioned to be their best self. Through our values, practices and recruiting pipeline, we focus on creating an equitable and inclusive firm.



### PORTFOLIO ENGAGEMENT

Lead the industry by modeling how corporations can effectively build and foster diverse workforces and inclusive cultures while driving corporate accountability across our private equity and permanent capital portfolio. (

#### INDUSTRY ENGAGEMENT

Open channels of access and inclusion through business engagement opportunities; examine activities with partners through a DE&I outlook and participate in industry initiatives and groups that move our DE&I mandate forward.



#### COMMUNITY ENGAGEMENT

Support and partner with nonprofit organizations by investing in communities and developing the next generation of leaders in finance and technology.

# We define our culture in 3 ways:

### Performance-Oriented

Creating value by delivering outcomes

### Collaborative

Sharing knowledge to drive results

### Open-Minded

Welcoming fresh ideas and perspectives











# Our human capital is our most valuable asset

The collective sum of our employees' individual differences, life experiences, age, innovation, self-expression, capabilities and talent is the fabric of our culture and a key driver of our reputation and success.

We believe in the benefits of diversity and inclusion, and these values form the core of a collaborative and innovative work environment. In recruitment, we are taking active steps to attract and hire candidates from diverse and underrepresented backgrounds. We embrace individual differences and strive to foster a culture of inclusion that allows all employees to reach for their highest potential.

# There's more to it than "diversity and inclusion."

Setting a goal to achieve diversity and inclusion is a good first step. But collectively, we have to do more. We have to go further.

Our clients, colleagues, and communities deserve to partner with a design firm that stands by them—that advocates for them—every step of the way. They expect an unwavering commitment to social justice and equity, and to more inclusive engagement.

By actively engaging diverse groups, we ensure everyone has the opportunity to contribute to a project meaningfully and with purpose.

# Designing for equity, equitably.

We're working hard to become a firm that truly and completely reflects the diversity of our clients and communities around the world. To serve as a model of social justice and equity in our profession. Our culture welcomes everyone just as they are—because inclusion drives creativity, and engagement spurs innovation. We're committed to meaningful change, and together, we can be the change we want to see.





"We embed social equity into every aspect of our work, in every community we serve, so that we uplift and celebrate the unique culture of a given place."

# Diversity and Inclusion Pillar

At Greenlightcapitaltrading, we believe a talented workforce possessing a wealth of diverse experiences, skills, and perspectives contributes to enhanced decision making, strong performance, and a rich firm culture. We are committed to fostering an inclusive work environment that welcomes and celebrates differences and encourages input from all perspectives. Spearheaded by our Diversity, Equity, and Inclusion ("DEI") Committee, we strive to strengthen Greenlightcapitaltrading's core values by attracting, retaining, and advancing diverse talent and engaging with the communities in which we live and work.

Greenlightcapitaltrading is an equal opportunity employer that has zero tolerance for any form of discrimination. We strive to create a safe work environment where all individuals are treated with dignity and respect and are accorded equitable career development opportunities. We strongly advocate for and encourage open and honest dialogue throughout the firm to ensure that Greenlightcapitaltrading remains at the forefront of contributing to positive, enduring social change.



# Our Commitment to Fair Opportunity

We are increasing representation and building an inclusive workplace where all colleagues can be their true selves, contribute to our success and reach their full potential.

# Our Workplace Priorities

## Inclusive Engagement

We are collectively responsible for ensuring all our colleagues feel supported, respected and valued, both for who they are as individuals and their unique contributions. Belonging means our people can do their best work and unlock their professional potential.

# Inclusive HR Policies

Our inclusion and diversity strategy is reinforced by relevant policies and programs that support equity across our global team. Beyond offering inclusive benefits like parental leave, we conduct studies on internal pay equity and leverage partnerships with recruiting firms focused on historically underrepresented groups.

# Inclusive Capability Building

Our education programs are designed to help enable our colleagues, particularly people managers, to be aware and proactive about inclusion and improve their capabilities. All members of our global team are trained on unconscious bias building inclusive behaviours.

# Data-Driven Approach

We measure and evaluate our performance to identify opportunities for increasing representation. We continue to take steps to drive meaningful improvement in key performance indicators in underrepresented groups including women, members of the LGBTQ+, persons with disabilities, and ethnic and racial minorities. We monitor diversity data and regularly report back to our colleagues on progress.

# Inclusive Partnerships

As a leading global investor, we recognize the importance of building external partnerships as part of our commitment to inclusion and diversity. We look for opportunities to engage with relevant interest and industry groups, and support events that further representation and inclusion in the financial services sector.

# Grassroots Engagement

Employee resource groups encourage colleagues to champion change through a range of programs and activities, including guest speakers, industry events and social activities. Sponsored by Senior Management Team members, these groups help build understanding and alignment on matters ranging from cultural differences, gender equity, LGBTQ+ inclusion and sustainability. Global participation and allyship is robust and growing.



# A Defined Framework



"There's limitless potential for Greenlightcapitaltrading and our portfolio to lead on diversity, equity and inclusion. We provide tools, guidance and ongoing support as they implement DE&I efforts in a way that's authentic to their unique culture."





"At Greenlightcapitaltrading, inclusion starts at the top. All members of our team are valued and supported, and we've put programs in place to create an environment that prioritizes inclusion."

# Our Partners

Through long-term relationships with leading responsible investing frameworks, sustainability experts and nongovernmental organizations, we expand our perspective and increase the effectiveness of our broader program.

Principles for Responsible Investment Principles for Responsible Investment (PRI). We recognize the value of supporting this nonprofit organization that advances responsible investment globally, shares best practices across the industry and evaluates our performance each year.



In 2021, we expanded our relationship with

Sponsors for Educational Opportunity (SEO), which provides select educational and internship opportunities to college students from underrepresented backgrounds. Three of the four summer analysts we hired for full-time roles were sourced through our relationship with SEO.









### SOCIALLY RESPONSIBLE

# Every day, we commit to improving our business for the next generation.

Since the company's inception, Greenlightcapitaltrading has committed to supporting culture, education, and research projects. As a part of the company's sustainability initiative, Greenlightcapitaltrading partners with its community to promote community projects and support sustainability in project development.

Responsible Investment adhering to the United Nations Principles for Responsible Investment is at the core of our business. We apply cooperate responsibility models to our ecosystem of investments. We strive to do our day-to-day work by leaving a positive footprint on the world while creating synergies between the planet and our business.



# Community Support reflects our company's values.



### COMMUNITY SUPPORT

# Every day, we commit to improving our business for the next generation.

We partner with community organizations all over the world to promote sustainable projects and developments. These projects range from recycling, toy collections to school renovations, etc.

Culture, Education, and Research are the three areas that we are particularly passionate about. We've partnered with educational programs to nurture young talent in theatre, classical music, and cinema through donations and sponsorships. We've also partnered with other organizations to promote innovation, technology, and entrepreneurship in finance.

### COMMUNITY SUPPORT

Our values define our business. We have a Code of Conduct that embodies all of the principles that govern our entire company. Our business responsibility and commitment to professional excellence and sustainability are at the core of our Code of Conduct. We are compliant with laws and regulations in each of our offices. We continue to strive for transparency and avoid conflict of interest in our quest to invest in our business for future generations.

# Global Context and Megatrends Events and trends that influenced our sustainability actions in 2021



### Mental health crisis

There is a keen sense of urgency to address the mental health crisis affecting so many people. Mental health is the leading cause of disability globally. The World Health Organization estimates that 450 million people currently struggle with mental illness. The pandemic has magnified the crisis.

Greenlightcapitaltrading is affected as an employer and as a benefits provider serving millions of Clients. In response, we have increased our mental health investments and initiatives for both stakeholder groups



Climate urgency

Climate change is a defining issue of our time. And it clearly was a defining issue of 2021, marked by events like the COP26 summit. Against this backdrop, Greenlightcapitaltrading stepped up climate action plans and disclosures, committing to net zero by 2050 (with interim targets to be set in 2025) and carbon neutral operations globally from 2021. There was increased dialogue about climate adaptation and resilience.



### Cyber security challenges

From finding secure ways of working remotely to combating a rise in cybersecurity threats, the global pandemic has amplified data security challenges for people and businesses alike. Ransomware attacks on organizations, in particular, soared in 2020. Anticipating and thwarting cyber security threats is a continuous task for our global security team. Greenlightcapitaltrading continues to evolve its cyber defences to be effective against emerging threats.



### Accelerating inclusion

The diversity and inclusion conversation remained very much an important subject. Governments and industry groups continued to step up the pressure on companies to diversify their boards and executive teams. Greenlightcapitaltrading is deepening its diversity, equity and inclusion efforts, for example, through focused training and by taking actions to build more inclusive workplaces and communities.

# Governance and Ethics

### Empowering our people to do the right thing

Good governance and behaviour are essential for any sustainable business. They're especially important for financial services companies like ours. Greenlightcapitaltrading's reputation depends on being well-governed and behaving ethically at all levels of our organization. These practices are essential to ensuring we operate – and are regarded – as a trusted and responsible business.

#### OUR APPROACH AT A GLANCE

- Committing to best-in-class corporate governance
- Embedding an ethical culture through robust practices
- Reviewing our Code of Conduct annually
- Providing a confidential way to raise concerns about unethical behaviour
- Shaping public policy in a way that benefits public interests

**50%** growth in support performace Made it easier for all stakeholders to provide feedback and report concerns

related to conduct. We launched a dedicated support service to meet these needs.

### 4 languages

make our Code of Conduct more accessible to employees worldwide. It's now in English, French, Spanish and Swedish.





# Data Security and Privacy

### Evolving risks. Evolving our defences.

In the digital age, organizations like Greenlightcapitaltrading hold more personal information than ever before. Our Clients and the public trust us with their information. That's why we see it as critical for Greenlightcapitaltrading to take a leadership role to manage their data safely and responsibly.

New cyberthreats continue to emerge, and a surge in remote work and online financial services creates different data risks. We must work to find and prevent threats before they happen. This effort requires a constant evolution of best practices

#### OUR APPROACH AT A GLANCE

- Delivering comprehensive training on data protection
- Using powerful security safeguards to defend against cyberthreats
- Embedding privacy protection into our culture and processes
- Collaborating with external organizations to boost our efforts

**36** phishing simulation test scenarios delivered to employees. These tests gauge and deepen their knowledge of cyber risks.

### 97%

of employees and contractors completed security and privacy training

### Four fundamental responsibilities

Over the years, we have focused on four key areas which we have aligned our corporate responsibility strategies and operations to. In addition to anti-corruption and human rights, our aim is to help end extreme poverty, fight inequality and injustice, and protect our planet.

### People (labour)

We endeavour to improve the futures of those around us – whether it's embracing our own people, or creating a lasting positive impact in our society.

#### Environment

Minimising our environmental impact by committing to objectives and targets such as reducing our global carbon footprint.

#### **Human rights**

Greenlightcapitaltrading is strongly opposed to slavery and human trafficking. We will not knowingly support or conduct business with any organisation involved in such activities.

### Anti-corruption

Greenlightcapitaltrading is fully committed to preventing financial crime, as well as promoting companies that prioritise good ESG practices.

# Advancing Inclusive Growth

We believe every person deserves the opportunity to thrive – regardless of where they start. That's why we invest to lift all people and communities, including the underserved, by equipping more people to fully participate in the economy and build the future they want.

# A place of

belonging



learning



Our ways of working





# Highlights



**1 million** positive financial actions taken by Clients.



\$4 billion claims and benefits paid globally.



Advancing to a

CarbonNeutral company by 2050



89% employee engagement score exceeding the

global financial services norm.



**100,000** positive health actions taken by Clients



\$7 million committed to mental awareness,

prevention and care.



**\$10 Million** portfolio value of renewable energy projects.

# Contact Us



# Inquiries

We are open to accept questions anytime. Feel free to shoot us and email. We respond effectively.

support@greenlightcapitaltrading

# Support Related

For all support related questions,guidiance or clarity. Contact our support team. Alternatively,our Live support chat responds in real-time

support@greenlightcapitaltrading